**PIV Red Flags – Epic Clients:**

1. Patient Identity Verification (PIV) Red Flag values are sent to Epic in ZMS-3 segment.

2. A translation table in Epic needs to be updated to accommodate the new Red flag values from Experian Health. The default table in Epic is 175425 (ADDR VER IN RED FLAG ACTION). However, there is a small chance it could be different for each system. Please contact your Epic TS for verification.

2.      The values to set up are (both 4 and 6 map to “Deceased”):

a.       1 - Name and SSN Discrepancy (or input SSN is invalid)  
2 - Name and Address Discrepancy  
3 - Address and SSN Discrepancy (or input SSN is invalid)  
4, 6 - Deceased  
5 - Credit Report Fraud Alert (initial fraud alert, extended fraud alert or active duty fraud alert)  
7 - Inquiry SSN Not Issued  
8 - Inquiry age < SSN Issue Date  
9 - Date Credit Established < SSN Issue Date  
10 - Non-Residential Inquiry Address  
0 - No red flags found

b.      The numeric value is returned in ZMS-3.

c. ZMS-4 contains text associated with that flag.