

Payer Updates: September 22 – October 5, 2015, Experian's Payer Team has added the following new payers and made improvements to existing payers.

New Eligibility Payers

- Driscoll Health Plan
- Stonebridge Life Insurance Company
- Transamerica Financial Life Insurance
- Transamerica Premier Life Insurance
- Universal Benefit Corp

New Claims Status Payers

- Transamerica Financial Life Insurance
- Transamerica Premier Life Insurance
- Universal Benefit Corp

Payer Improvements

- Denver Health Medical Plan – Update Search Options: Subscriber ID updated to allow 2-12 characters
- Sanford Health Plan - Update Search Options now only allows the following: Subscriber ID, Name

Discontinued Payers

- Chesapeake Life Insurance Company
- Mid-West National Life Insurance of TN
- Mega Life and Health
- Mega Life and Health – Oklahoma City

* Special enrollment required

If your clients would like to access any of the available payers, please have them contact their Client Administrators who can configure the payer access, Provider ID, and NPI information. If you have any questions about the payer list, please contact Customer Support at customer.support@passporthealth.com.

Payers Health Exchange Identification and Information

For the 2015 benefits year, the below payers are reporting generic Health Insurance Exchange (HIX) information indicating that a member is enrolled through the exchange in their 271 eligibility response. The message and type of information may vary by payer; however we will always flag these payers as “This is a Health Insurance Exchange Member”.

Payers That Report HIX Members	Payers That Report Grace Begin	Payers That Report Grace End	Payers That Report Premium End
Aetna	Altius Health Plans	Altius Health Plans	AmeriHealth
Altius Health Plans	AmeriHealth	AmeriHealth	AmeriHealth Administrators
Ambetter of Arkansas	AmeriHealth Administrators	AmeriHealth Administrators	AmeriHealth Caritas Pennsylvania
AmeriHealth	AmeriHealth Caritas Pennsylvania	AmeriHealth Caritas Pennsylvania	Anthem
AmeriHealth Administrators	Anthem	Anthem	Anthem Midwest (IN, KY, OH)
AmeriHealth Caritas Pennsylvania	Anthem Midwest (IN, KY, OH)	Anthem Midwest (IN, KY, OH)	Anthem Northeast (CT, ME, NH)
Anthem	Anthem Northeast (CT, ME, NH)	Anthem Northeast (CT, ME, NH)	Anthem Southeast (VA)
Anthem Midwest (IN, KY, OH)	Anthem Southeast (VA)	Anthem Southeast (VA)	Anthem West (CO, NV)
Anthem Northeast (CT, ME, NH)	Anthem West (CO, NV)	Anthem West (CO, NV)	BCBS of Western New York
Anthem Southeast (VA)	Avera Health Plans	BCBS of Western New York	Blue Cross Blue Shield of Alabama
Anthem West (CO, NV)	BCBS of Western New York	Blue Cross Blue Shield of Alabama	Blue Cross Blue Shield of Arizona
Avera Health Plans	Blue Cross Blue Shield of Alabama	Blue Cross Blue Shield of Arizona	Blue Cross Blue Shield of Florida
BCBS of Western New York	Blue Cross Blue Shield of Arizona	Blue Cross Blue Shield of Georgia	Blue Cross Blue Shield of Georgia
Blue Cross Blue Shield of Alabama	Blue Cross Blue Shield of Georgia	Blue Cross Blue Shield of Illinois	Blue Cross Blue Shield of Illinois
Blue Cross Blue Shield of Arizona	Blue Cross Blue Shield of Illinois	Blue Cross Blue Shield of Louisiana	Blue Cross Blue Shield of Kansas
Blue Cross Blue Shield of Arkansas	Blue Cross Blue Shield of Louisiana	Blue Cross Blue Shield of Massachusetts	Blue Cross Blue Shield of Louisiana
Blue Cross Blue Shield of Florida	Blue Cross Blue Shield of Massachusetts	Blue Cross Blue Shield of Missouri	Blue Cross Blue Shield of Massachusetts
Blue Cross Blue Shield of Georgia	Blue Cross Blue Shield of Missouri	Blue Cross Blue Shield of Montana	Blue Cross Blue Shield of Michigan
Blue Cross Blue Shield of Illinois	Blue Cross Blue Shield of Montana	Blue Cross Blue Shield of Nebraska	Blue Cross Blue Shield of Missouri
Blue Cross Blue Shield of Kansas	Blue Cross Blue Shield of Nebraska	Blue Cross Blue Shield of New Mexico	Blue Cross Blue Shield of Montana
Blue Cross Blue Shield of Louisiana	Blue Cross Blue Shield of New Mexico	Blue Cross Blue Shield of North Carolina	Blue Cross Blue Shield of Nebraska
Blue Cross Blue Shield of Massachusetts	Blue Cross Blue Shield of North Carolina	Blue Cross Blue Shield of North Dakota	Blue Cross Blue Shield of New Mexico
Blue Cross Blue Shield of Michigan	Blue Cross Blue Shield of North Dakota	Blue Cross Blue Shield of Oklahoma	Blue Cross Blue Shield of North Carolina
Blue Cross Blue Shield of Missouri	Blue Cross Blue Shield of Oklahoma	Blue Cross Blue Shield of Texas	Blue Cross Blue Shield of North Carolina
Blue Cross Blue Shield of Montana	Blue Cross Blue Shield of Rhode Island	Blue Cross Blue Shield of Wyoming	Blue Cross Blue Shield of North Dakota
Blue Cross Blue Shield of Nebraska	Blue Cross Blue Shield of Texas	Blue Cross of California	Blue Cross Blue Shield of Oklahoma
Blue Cross Blue Shield of New Mexico	Blue Cross Blue Shield of Wyoming	Blue Cross of Northeast Pennsylvania	Blue Cross Blue Shield of Texas
Blue Cross Blue Shield of North Carolina	Blue Cross of California	Blue Shield of California	Blue Cross Blue Shield of Wyoming
Blue Cross Blue Shield of North Dakota	Blue Cross of Northeast Pennsylvania	Capital BlueCross	Blue Cross of California
Blue Cross Blue Shield of Oklahoma	Blue Shield of California	CHC Group Health Plan	Blue Cross of Northeast Pennsylvania
Blue Cross Blue Shield of Rhode Island	Capital BlueCross	CHC of Florida	Blue Shield of California
Blue Cross Blue Shield of Tennessee		CHC of Florida Medicare	Capital BlueCross
BlueCare	Capital District Physicians Health		CoOpportunity
Blue Cross Blue Shield of Tennessee	CareSource Health	CHC of Georgia	
Commercial			Denver Health Medical Plan
Blue Cross Blue Shield of Tennessee	CHC Group Health Plan	CHC of Iowa	
TennCare Select	CHC of Florida	CHC of Kansas City	Empire Blue Cross Blue Shield
Blue Cross Blue Shield of Texas			Excellus BCBS
	CHC of Florida Medicare	CHC of Nebraska	Health Partners of Minnesota
Blue Cross Blue Shield of Vermont	CHC of Georgia	CHC Southern Health Services	Commercial
Blue Cross Blue Shield of Wisconsin	CHC of Iowa	CoOpportunity	Health Partners of Minnesota Medicaid
Blue Cross Blue Shield of Wyoming	CHC of Kansas City	Coventry Health and Life Nevada	Health Partners of Minnesota Medicare
Blue Cross of California	CHC of Nebraska	Coventry Health and Life Nevada	HealthNow
Blue Cross of Northeast Pennsylvania		Coventry Health and Life Oklahoma	Highmark BCBS
	CHC Southern Health Services	Coventry Health and Life-TN	Horizon Blue Cross Blue Shield of New Jersey
Blue Shield of California	CoOpportunity	Coventry Healthcare National	Humana
Capital BlueCross	Coventry Health and Life Nevada	Denver Health Medical Plan	Independence Blue Cross FOC
Capital District Physicians Health	Coventry Health and Life Oklahoma	Empire Blue Cross Blue Shield	Independent Health
CareSource Health	Coventry Health and Life-TN	Excellus BCBS	Keystone First
Celticare	Coventry Healthcare National	Health America/Health Assurance	Keystone Health Plan East
CHC Carenet		Health Partners of Minnesota	
	Denver Health Medical Plan	Commercial	PHC DEMO (Commercial)
CHC Group Health Plan	Empire Blue Cross Blue Shield	Health Partners of Minnesota Medicaid	SummaCare Health Plan
CHC of Delaware	Excellus BCBS	Health Partners of Minnesota Medicare	SummaCare Health Plan Medicare
CHC of Florida	Health America/Health Assurance	HealthCare Inc.	UnitedHealthcare
CHC of Florida Medicare	Health Partners of Minnesota		
	Commercial	Healthcare USA (MO)	Univera
CHC of Georgia		HealthNow	
CHC of Iowa	Health Partners of Minnesota Medicaid		
CHC of Kansas City	Health Partners of Minnesota Medicare	Highmark BCBS	
		Horizon Blue Cross Blue Shield of New Jersey	
CHC of Nebraska	HealthCare Inc.		
CHC Southern Health Services	Healthcare USA (MO)	Independence Blue Cross FOC	
CIGNA	HealthNow	Independent Health	
Community Care of Oklahoma	Highmark BCBS	Keystone First	
	Horizon Blue Cross Blue Shield of New Jersey		
ConnectiCare		Keystone Health Plan East	

CoOpportunity
Coventry Advantra Savings
Coventry Health and Life Nevada
Coventry Health and Life Oklahoma
Coventry Health and Life-TN
Coventry Health Care Federal
Coventry Healthcare National
CoventryCares of Kentucky
Denver Health Medical Plan
Emblem Health
Empire Blue Cross Blue Shield
Excellus BCBS
Health America/Health Assurance
Health Net National
Health Net National Medicaid
Health Partners of Minnesota Commercial
Health Partners of Minnesota Medicaid
Health Partners of Minnesota Medicare
Health Republic Insurance of New York
HealthCare Inc.
Healthcare USA (MO)
HealthNow
Highmark BCBS
Horizon Blue Cross Blue Shield of New Jersey
Humana
Independence Blue Cross FOC
Independent Health
Keystone First
Keystone Health Plan East
Magellan
MDWise Health Indiana Plan
MDWise St. Catherine
MDWise St. Margaret Mercy
MHNet Behavioral Health
Molina
Molina (CA)
Molina (FL)
Molina (MI)
Molina (OH)
Molina (TX)
Molina (UT)
Molina (WA)
Molina (WI)
Molina Healthcare of New Mexico
Mountain State Blue Cross Blue Shield
MVP Health Care
Pacific Source Health Plan
Paramount
PersonalCare/Coventry Health of Illinois
PHC DEMO (Commercial)
PHC DEMO (Medicare)
PreferredOne
Premera Blue Cross
Presbyterian Health Plan
QualCare
QualChoice Arkansas
Scott and White Health Plan
SummaCare Health Plan
SummaCare Health Plan Medicare
UNICARE
UnitedHealthcare
Univera

Independence Blue Cross FOC
Independent Health
Keystone First
Keystone Health Plan East
MHNet Behavioral Health
Mountain State Blue Cross Blue Shield
PersonalCare/Coventry Health of Illinois
PHC DEMO (Commercial)
SummaCare Health Plan
SummaCare Health Plan Medicare
Wellpath Select

MHNet Behavioral Health
Mountain State Blue Cross Blue Shield
PersonalCare/Coventry Health of Illinois
PHC DEMO (Commercial)
SummaCare Health Plan
SummaCare Health Plan Medicare
Wellpath Select

HIX information can be found in three locations within Experian Health/Passport eligibility:

eCare NEXT and OneSource clients:

- MyResponse:
 - This information will be displayed in the widget labeled “Health Insurance Exchange.”
 - This widget will combine an indicator “This is a Health Insurance Exchange Member,” any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member’s HIX information.

- Full response:
 - This information will be displayed in a “Benefit Description” section of the response and the description label will be HIX/ACA.
 - The “Benefit Description” section will combine an indicator “This is a Health Insurance Exchange Member,” any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member’s HIX information.

EDI clients:

- EDI:
 - This information will be displayed in the 271 returned to the client as an EB*D****HIX/ACA~ segment.
 - Any segments following the EB*D in the related loop(s) will pertain to the member’s HIX data. This will always include a message segment MSG*This is a Health Insurance Exchange Member.~ and can also include DTP and additional MSG segments if the payer returned that information in the eligibility response.

Please note that your responses must be configured to see this information on MyResponse. Contact your facility administrator or [customer support](#) to have this added.

Payer List Changes: Claims & Remits as of 9/22/15:

The following payers/transactions have been ADDED:

Payer Code	Payer Name	Trans Type	Claim Type	Accepts 2ndary	Enroll	Remarks
99999-0178	Banker's Life & Casualty	835	P	---	Y	
73143	Community Care Managed Health Care Plans of Oklahoma	835	I & P	---	Y	
45048	Independent Living Systems, LLC	835	I & P	---	Y	
12K81	MDwise Inc. (formerly IU Health)	835	I	---	N	
SX172	MDwise Inc. (formerly IU Medical Group)	835	P	---	N	
56205	Medcost Benefit Services	835	I & P	---	Y	
47394	Coastal Care Services Inc	837	P	N	N	
86711	PACE Southeast Michigan	837	I & P	N	N	

The following CHANGES have been made:

Payer Code	Payer Name	Trans Type	Claim Type	Accepts 2ndary	Enroll	Remarks
00390	Blue Cross Blue Shield of Tennessee	837	I & P	Y	Y	Changed Claims Enrollment Indicator from 'N' to 'Y'
42138	CountyCare (Cenpatico TPA)	837	I & P	N	N	Change payer name from 'Cenpatico TPA' to 'CountyCare (Cenpatico TPA)'
42139	CountyCare (Centene TPA)	837	I & P	N	N	Change payer name from 'Centene TPA' to 'CountyCare (Centene TPA)'

The following payers/transactions have been REMOVED:

Payer Code	Payer Name	Trans Type	Claim Type	Accepts 2ndary	Enroll	Remarks
59223	Chesapeake Life Insurance Company - Insurance Center	835	I & P	---	Y	Deactivated Payer
59224	Mid-West National Life Insurance Co. of Tennessee - Insurance Center	835	I & P	---	Y	Deactivated Payer
59221	The MEGA Life & Health Insurance Company - Insurance Center	835	I & P	---	Y	Deactivated Payer
59222	TransAmerica Life Insurance Company	835	I & P	---	Y	Deactivated Payer
74266	BENEFIT MANAGEMENT ADMINISTRATORS	837	I & P	N	N	Deactivated Payer. After 9/2/15, send claims to Inetico-PayerID 43471.
59223	Chesapeake Life Insurance Company - Insurance Center	837	I & P	N	N	Deactivated Payer
61733	CHS of America - LA Medicaid plan	837	I & P	N	N	Deactivated Payer Code
31472	Family Health Partners - Healthwave of Kansas	837	I & P	N	N	Deactivated Payer
77010	Guardian Healthcare INC. (SC)	837	I & P	N	N	Deactivated Payer
36368	Health Options of Illinois	837	I & P	Y	N	Deactivated Payer
EM521	MED3000 COVENTRY HEALTHY KIDS	837	I & P	N	N	Deactivated Payer
37298	Medical Benefit Administrators Inc/dba MBA of MD Inc	837	I & P	N	N	Payer Deactivated
59224	Mid-West National Life Insurance Co. of Tennessee - Insurance Center	837	I & P	N	N	Deactivated Payer
59221	The MEGA Life & Health Insurance Company - Insurance Center	837	I & P	N	N	Deactivated Payer
59222	TransAmerica Life Insurance Company	837	I & P	N	N	Deactivated Payer
07503	University Family Care - Healthcare Group	837	I & P	Y	N	Deactivated Payer

The following remarks are INFORMATIONAL:

Payer Code	Payer Name	Trans Type	Claim Type	Accepts 2ndary	Enroll	Remarks
99999-0485	Neighborhood Health Plan Rhode Island	837	I	Y	N	Member ID format is only 9 digits and does not begin with '135'
05047-NOCD	Neighborhood Health Plan Rhode Island	837	P	Y	N	Member ID format is only 9 digits and does not begin with '135'
96240	Neighborhood Health Plan Rhode Island - Exchange, Unity, Integrity	837	I & P	N	N	Member ID format is 11 digits with the first three being '135'
61271	Principal Financial Group	837	I & P	N	N	As of 10/01/15, Payer will no longer accept Prof/Inst claims.
51052	PSYCHCARE LLC	837	I & P	N	N	Discontinue use of Payer ID 51052 after 9/14/15. All claims for Psychcare should be submitted to Beacon Health using Payer ID 43324

Payer List Changes: Claims & Remits as of 10/6/15:

The following payers/transactions have been ADDED:

Payer Code	Payer Name	Trans Type	Claim Type	Accepts 2ndary	Enroll	Remarks
99999-0178	Banker's Life	837	P	N	N	New Payer Code
22100	Health Choice Integrated Care	837	I & P	Y	N	New Payer Code
56205	MedCost Benefit Services	837	I & P	Y	N	New Payer Code
UIHCA	Southern Illinois Health Care Association	837	I	Y	N	New Payer Code
SIHCA	Southern Illinois Health Care Association	837	P	Y	N	New Payer Code
51191	Sterling Option 1	837	I & P	N	N	New Payer Code
12T26	Med Partners Precision HMO	837	I	N	N	New Plan Name/Existing Payer Code
TH088	Med Partners Precision HMO	837	P	N	N	New Plan Name/Existing Payer Code
52189	Johns Hopkins Healthcare (EHP/PP)	835	I & P	na	Y	New Remit Payer
SKMA0	Massachusetts Medicaid	835	P	na	Y	New Remit Payer
12K25	Oklahoma Medicaid	835	I	na	Y	New Remit Payer
SKOK0	Oklahoma Medicaid	835	P	na	Y	New Remit Payer

The following CHANGES have been made:

Payer Code	Payer Name	Trans Type	Claim Type	Accepts 2ndary	Enroll	Remarks
13337	Boston Health Net	837	I & P	Y	N	Changed payer code to 13337 for both inst and prof.
05047	Neighborhood Health Plan Rhode Island	837	I & P	Y	N	Payer code changed to 05047 for both inst and prof.
128FL	Coventry Health Care of Florida	837	I & P	Y	N	Payer Code Changed from 25133 to 128FL. Change only applies to Coventry Health Care of Florida.
128MI	CoventryCares of Michigan	837	I & P	Y	N	Changed payer code from 25133 to 128MI.
SKMA0	Massachusetts Medicaid - Health Safety Net	837	P	N	Y	Changed payer code from SKMA2 to SKMA0.
35161	Indiana ProHealth Network	837	I & P	Y	N	Changed 2ndary Indicator from No to Yes. Payer now accepts secondary claims electronically
34092	Healthspan	837	I & P	Y	N	Changed payer name from 'Kaiser Foundation Health Plan of Ohio' to 'Healthspan'
13337	Boston Health Net	835	I & P	na	Y	Changed payer code to 13337
34092	Healthspan	835	I & P	na	Y	Changed payer name from 'Kaiser Foundation Health Plan of Ohio' to Healthspan
05047	Neighborhood Health Plan Rhode Island	835	I & P	na	Y	Changed payer code to 05047

The following payers/transactions have been REMOVED:

Payer Code	Payer Name	Trans Type	Claim Type	Accepts 2ndary	Enroll	Remarks
93087	FamilyCare Inc	837	I & P	Y	N	Effective immediately, all claims for Family Care should be submitted to EBS using Payer ID 93121.
61271	J. F. Molloy and Associates Inc.	838	I & P	N	N	As of 10/01/15, Payer will no longer accept Prof/Inst claims.
95380	Universal American Financial Services	839	I & P	N	N	Payer code deactivated.
61271	Principal Financial Group	840	I & P	N	N	As of 10/01/15, Payer will no longer accept Prof/Inst claims.
51052	PSYCHCARE LLC	841	I & P	N	N	Discontinue use of Payer ID 51052 after 9/14/15. All claims for Psychcare should be submitted to Beacon Health using Payer ID 43324.
37255	Nesika Health Group	842	I & P	N	N	As of 9/30/2015. All claims for Nesika Health Group should be submitted to Shasta Administrators on paper using the following address: Nesika Health Group c/o Shasta Administrators PO Box 1747 Redmond, OR 97756

The following remarks are INFORMATIONAL:

Payer Code	Payer Name	Trans Type	Claim Type	Accepts 2ndary	Enroll	Remarks
46450	State Auto Insurance Companies	837	I & P	N	N	Payer Not Accepting ICD10 codes; claims will be printed and sent to payer until payer is ready to accept ICD10.
62157	Health Partners - Jackson TN	837	I & P	N	N	Payer Not Accepting ICD10 codes; claims will be printed and sent to payer until payer is ready to accept ICD10.