

Payer Updates: September 22 – October 5, 2015, Experian's Payer Team has added the following new payers and made improvements to existing payers.

New Eligibility Payers

- Driscoll Health Plan
- Stonebridge Life Insurance Company
- Transamerica Financial Life Insurance
- Transamerica Premier Life Insurance
- Universal Benefit Corp

New Claims Status Payers

- Transamerica Financial Life Insurance
- Transamerica Premier Life Insurance
- Universal Benefit Corp

Payer Improvements

- Denver Health Medical Plan – Update Search Options: Subscriber ID updated to allow 2-12 characters
- Sanford Health Plan - Update Search Options now only allows the following: Subscriber ID, Name

Discontinued Payers

- Chesapeake Life Insurance Company
- Mid-West National Life Insurance of TN
- Mega Life and Health
- Mega Life and Health – Oklahoma City

* Special enrollment required

If your clients would like to access any of the available payers, please have them contact their Client Administrators who can configure the payer access, Provider ID, and NPI information. If you have any questions about the payer list, please contact Customer Support at customer.support@passporthealth.com.

Payers Health Exchange Identification and Information

For the 2015 benefits year , the below payers are reporting generic Health Insurance Exchange (HIX) information indicating that a member is enrolled through the exchange in their 271 eligibility response. The message and type of information may vary by payer; however we will always flag these payers as “This is a Health Insurance Exchange Member”.

| Payers That Report HIX Members | Payers That Report Grace Begin | Payers That Report Grace End | Payers That Report Premium End |
|--|--|--|--|
| Aetna | Altius Health Plans | Altius Health Plans | AmeriHealth |
| Altius Health Plans | AmeriHealth | AmeriHealth | AmeriHealth Administrators |
| Ambetter of Arkansas | AmeriHealth Administrators | AmeriHealth Administrators | AmeriHealth Caritas Pennsylvania |
| AmeriHealth | AmeriHealth Caritas Pennsylvania | AmeriHealth Caritas Pennsylvania | Anthem |
| AmeriHealth Administrators | Anthem | Anthem | Anthem Midwest (IN, KY, OH) |
| AmeriHealth Caritas Pennsylvania | Anthem Midwest (IN, KY, OH) | Anthem Midwest (IN, KY, OH) | Anthem Northeast (CT, ME, NH) |
| Anthem | Anthem Northeast (CT, ME, NH) | Anthem Northeast (CT, ME, NH) | Anthem Southeast (VA) |
| Anthem Midwest (IN, KY, OH) | Anthem Southeast (VA) | Anthem Southeast (VA) | Anthem West (CO, NV) |
| Anthem Northeast (CT, ME, NH) | Anthem West (CO, NV) | Anthem West (CO, NV) | BCBS of Western New York |
| Anthem Southeast (VA) | Avera Health Plans | BCBS of Western New York | Blue Cross Blue Shield of Alabama |
| Anthem West (CO, NV) | BCBS of Western New York | Blue Cross Blue Shield of Alabama | Blue Cross Blue Shield of Arizona |
| Avera Health Plans | Blue Cross Blue Shield of Alabama | Blue Cross Blue Shield of Arizona | Blue Cross Blue Shield of Florida |
| BCBS of Western New York | Blue Cross Blue Shield of Arizona | Blue Cross Blue Shield of Georgia | Blue Cross Blue Shield of Georgia |
| Blue Cross Blue Shield of Alabama | Blue Cross Blue Shield of Georgia | Blue Cross Blue Shield of Illinois | Blue Cross Blue Shield of Illinois |
| Blue Cross Blue Shield of Arizona | Blue Cross Blue Shield of Illinois | Blue Cross Blue Shield of Louisiana | Blue Cross Blue Shield of Kansas |
| Blue Cross Blue Shield of Arkansas | Blue Cross Blue Shield of Louisiana | Blue Cross Blue Shield of Massachusetts | Blue Cross Blue Shield of Louisiana |
| Blue Cross Blue Shield of Florida | Blue Cross Blue Shield of Massachusetts | Blue Cross Blue Shield of Missouri | Blue Cross Blue Shield of Massachusetts |
| Blue Cross Blue Shield of Georgia | Blue Cross Blue Shield of Missouri | Blue Cross Blue Shield of Montana | Blue Cross Blue Shield of Michigan |
| Blue Cross Blue Shield of Illinois | Blue Cross Blue Shield of Montana | Blue Cross Blue Shield of Nebraska | Blue Cross Blue Shield of Missouri |
| Blue Cross Blue Shield of Kansas | Blue Cross Blue Shield of Nebraska | Blue Cross Blue Shield of New Mexico | Blue Cross Blue Shield of Montana |
| Blue Cross Blue Shield of Louisiana | Blue Cross Blue Shield of New Mexico | Blue Cross Blue Shield of North Carolina | Blue Cross Blue Shield of Nebraska |
| Blue Cross Blue Shield of Massachusetts | Blue Cross Blue Shield of North Carolina | Blue Cross Blue Shield of North Dakota | Blue Cross Blue Shield of New Mexico |
| Blue Cross Blue Shield of Michigan | Blue Cross Blue Shield of North Dakota | Blue Cross Blue Shield of Oklahoma | Blue Cross Blue Shield of North Carolina |
| Blue Cross Blue Shield of Missouri | Blue Cross Blue Shield of Oklahoma | Blue Cross Blue Shield of Texas | Blue Cross Blue Shield of North Dakota |
| Blue Cross Blue Shield of Montana | Blue Cross Blue Shield of Rhode Island | Blue Cross Blue Shield of Wyoming | Blue Cross Blue Shield of Oklahoma |
| Blue Cross Blue Shield of Nebraska | Blue Cross Blue Shield of Texas | Blue Cross of California | Blue Cross Blue Shield of Texas |
| Blue Cross Blue Shield of New Mexico | Blue Cross Blue Shield of Wyoming | Blue Cross of Northeast Pennsylvania | Blue Cross Blue Shield of Wyoming |
| Blue Cross Blue Shield of North Carolina | Blue Cross of California | Blue Shield of California | Blue Cross of California |
| Blue Cross Blue Shield of North Dakota | Blue Cross of Northeast Pennsylvania | Capital BlueCross | Blue Cross of Northeast Pennsylvania |
| Blue Cross Blue Shield of Oklahoma | Blue Shield of California | CHC Group Health Plan | Blue Shield of California |
| Blue Cross Blue Shield of Rhode Island | Capital BlueCross | CHC of Florida | Capital BlueCross |
| Blue Cross Blue Shield of Tennessee | | | |
| BlueCare | Capital District Physicians Health | CHC of Florida Medicare | CoOpportunity |
| Blue Cross Blue Shield of Tennessee | | | |
| Commercial | CareSource Health | CHC of Georgia | Denver Health Medical Plan |
| Blue Cross Blue Shield of Tennessee | | | |
| TennCare Select | CHC Group Health Plan | CHC of Iowa | Empire Blue Cross Blue Shield |
| Blue Cross Blue Shield of Texas | CHC of Florida | CHC of Kansas City | Excellus BCBS |
| | | | Health Partners of Minnesota |
| Blue Cross Blue Shield of Vermont | CHC of Florida Medicare | CHC of Nebraska | Commercial |
| Blue Cross Blue Shield of Wisconsin | CHC of Georgia | CHC Southern Health Services | Health Partners of Minnesota Medicaid |
| Blue Cross Blue Shield of Wyoming | CHC of Iowa | CoOpportunity | Health Partners of Minnesota Medicare |
| Blue Cross of California | CHC of Kansas City | Coventry Health and Life Nevada | HealthNow |
| Blue Cross of Northeast Pennsylvania | CHC of Nebraska | Coventry Health and Life Oklahoma | Highmark BCBS |
| | | | Horizon Blue Cross Blue Shield of New Jersey |
| Blue Shield of California | CHC Southern Health Services | Coventry Health and Life-TN | Humana |
| Capital BlueCross | CoOpportunity | Coventry Healthcare National | Independence Blue Cross FOC |
| Capital District Physicians Health | Coventry Health and Life Nevada | Denver Health Medical Plan | Independent Health |
| CareSource Health | Coventry Health and Life Oklahoma | Empire Blue Cross Blue Shield | Keystone First |
| Celticare | Coventry Health and Life-TN | Excellus BCBS | Keystone Health Plan East |
| CHC Carenet | Coventry Healthcare National | Health America/Health Assurance | |
| | | Health Partners of Minnesota | |
| CHC Group Health Plan | Denver Health Medical Plan | Commercial | PHC DEMO (Commercial) |
| CHC of Delaware | Empire Blue Cross Blue Shield | Health Partners of Minnesota Medicaid | SummaCare Health Plan |
| CHC of Florida | Excellus BCBS | Health Partners of Minnesota Medicare | SummaCare Health Plan Medicare |
| CHC of Florida Medicare | Health America/Health Assurance | HealthCare Inc. | UnitedHealthcare |
| | Health Partners of Minnesota | | |
| CHC of Georgia | Commercial | Healthcare USA (MO) | Univera |
| CHC of Iowa | Health Partners of Minnesota Medicaid | HealthNow | |
| CHC of Kansas City | Health Partners of Minnesota Medicare | Highmark BCBS | |
| | | Horizon Blue Cross Blue Shield of New Jersey | |
| CHC of Nebraska | HealthCare Inc. | Independence Blue Cross FOC | |
| CHC Southern Health Services | Healthcare USA (MO) | Independent Health | |
| CIGNA | HealthNow | Keystone First | |
| Community Care of Oklahoma | Highmark BCBS | | |
| | Horizon Blue Cross Blue Shield of New Jersey | | |
| ConnectiCare | | Keystone Health Plan East | |

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|--|--|--|
| CoOpportunity | Independence Blue Cross FOC | MHNet Behavioral Health |
| Coventry Advantra Savings | Independent Health | Mountain State Blue Cross Blue Shield |
| Coventry Health and Life Nevada | Keystone First | PersonalCare/Coventry Health of Illinois |
| Coventry Health and Life Oklahoma | Keystone Health Plan East | PHC DEMO (Commercial) |
| Coventry Health and Life-TN | MHNet Behavioral Health | SummaCare Health Plan |
| Coventry Health Care Federal | Mountain State Blue Cross Blue Shield | SummaCare Health Plan Medicare |
| Coventry Healthcare National | PersonalCare/Coventry Health of Illinois | Wellpath Select |
| CoventryCares of Kentucky | PHC DEMO (Commercial) | |
| Denver Health Medical Plan | SummaCare Health Plan | |
| Emblem Health | SummaCare Health Plan Medicare | |
| Empire Blue Cross Blue Shield | Wellpath Select | |
| Excellus BCBS | | |
| Health America/Health Assurance | | |
| Health Net National | | |
| Health Net National Medicaid | | |
| Health Partners of Minnesota Commercial | | |
| Health Partners of Minnesota Medicaid | | |
| Health Partners of Minnesota Medicare | | |
| Health Republic Insurance of New York | | |
| HealthCare Inc. | | |
| Healthcare USA (MO) | | |
| HealthNow | | |
| Highmark BCBS | | |
| Horizon Blue Cross Blue Shield of New Jersey | | |
| Humana | | |
| Independence Blue Cross FOC | | |
| Independent Health | | |
| Keystone First | | |
| Keystone Health Plan East | | |
| Magellan | | |
| MDWise Health Indiana Plan | | |
| MDWise St. Catherine | | |
| MDWise St. Margaret Mercy | | |
| MHNet Behavioral Health | | |
| Molina | | |
| Molina (CA) | | |
| Molina (FL) | | |
| Molina (MI) | | |
| Molina (OH) | | |
| Molina (TX) | | |
| Molina (UT) | | |
| Molina (WA) | | |
| Molina (WI) | | |
| Molina Healthcare of New Mexico | | |
| Mountain State Blue Cross Blue Shield | | |
| MVP Health Care | | |
| Pacific Source Health Plan | | |
| Paramount | | |
| PersonalCare/Coventry Health of Illinois | | |
| PHC DEMO (Commercial) | | |
| PHC DEMO (Medicare) | | |
| PreferredOne | | |
| Premera Blue Cross | | |
| Presbyterian Health Plan | | |
| QualCare | | |
| QualChoice Arkansas | | |
| Scott and White Health Plan | | |
| SummaCare Health Plan | | |
| SummaCare Health Plan Medicare | | |
| UNICARE | | |
| UnitedHealthcare | | |
| Univera | | |

HIX information can be found in three locations within Experian Health/Passport eligibility:

eCare NEXT and OneSource clients:

- MyResponse:
 - This information will be displayed in the widget labeled “Health Insurance Exchange.”
 - This widget will combine an indicator “This is a Health Insurance Exchange Member,” any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member’s HIX information.
- Full response:
 - This information will be displayed in a “Benefit Description” section of the response and the description label will be HIX/ACA.
 - The “Benefit Description” section will combine an indicator “This is a Health Insurance Exchange Member,” any grace period and/or premium paid to dates that were provided, along with any free-form text message segments received from the payer response pertaining to the member’s HIX information.

EDI clients:

- EDI:
 - This information will be displayed in the 271 returned to the client as an EB*D****HIX/ACA~ segment.
 - Any segments following the EB*D in the related loop(s) will pertain to the member’s HIX data. This will always include a message segment MSG*This is a Health Insurance Exchange Member.~ and can also include DTP and additional MSG segments if the payer returned that information in the eligibility response.

Please note that your responses must be configured to see this information on MyResponse. Contact your facility administrator or [customer support](#) to have this added.

Payer List Changes: Claims & Remits as of 9/22/15:

The following payers/transactions have been ADDED:

| Payer Code | Payer Name | Trans Type | Claim Type | Accepts 2ndary | Enroll | Remarks |
|------------|--|------------|------------|----------------|--------|---------|
| 99999-0178 | Banker's Life & Casualty | 835 | P | --- | Y | |
| 73143 | Community Care Managed Health Care Plans of Oklahoma | 835 | I & P | --- | Y | |
| 45048 | Independent Living Systems, LLC | 835 | I & P | --- | Y | |
| 12K81 | MDwise Inc. (formerly IU Health) | 835 | I | --- | N | |
| SX172 | MDwise Inc. (formerly IU Medical Group) | 835 | P | --- | N | |
| 56205 | Medcost Benefit Services | 835 | I & P | --- | Y | |
| 47394 | Coastal Care Services Inc | 837 | P | N | N | |
| 86711 | PACE Southeast Michigan | 837 | I & P | N | N | |

The following CHANGES have been made:

| Payer Code | Payer Name | Trans Type | Claim Type | Accepts 2ndary | Enroll | Remarks |
|------------|-------------------------------------|------------|------------|----------------|--------|--|
| 00390 | Blue Cross Blue Shield of Tennessee | 837 | I & P | Y | Y | Changed Claims Enrollment Indicator from 'N' to 'Y' |
| 42138 | CountyCare (Cenpatico TPA) | 837 | I & P | N | N | Change payer name from 'Cenpatico TPA' to 'CountyCare (Cenpatico TPA)' |
| 42139 | CountyCare (Centene TPA) | 837 | I & P | N | N | Change payer name from 'Centene TPA' to 'CountyCare (Centene TPA)' |

The following payers/transactions have been REMOVED:

| Payer Code | Payer Name | Trans Type | Claim Type | Accepts 2ndary | Enroll | Remarks |
|------------|--|------------|------------|----------------|--------|--|
| 59223 | Chesapeake Life Insurance Company - Insurance Center | 835 | I & P | --- | Y | Deactivated Payer |
| 59224 | Mid-West National Life Insurance Co. of Tennessee - Insurance Center | 835 | I & P | --- | Y | Deactivated Payer |
| 59221 | The MEGA Life & Health Insurance Company - Insurance Center | 835 | I & P | --- | Y | Deactivated Payer |
| 59222 | TransAmerica Life Insurance Company | 835 | I & P | --- | Y | Deactivated Payer |
| 74266 | BENEFIT MANAGEMENT ADMINISTRATORS | 837 | I & P | N | N | Deactivated Payer. After 9/2/15, send claims to Inetico-PayerID 43471. |
| 59223 | Chesapeake Life Insurance Company - Insurance Center | 837 | I & P | N | N | Deactivated Payer |
| 61733 | CHS of America - LA Medicaid plan | 837 | I & P | N | N | Deactivated Payer Code |
| 31472 | Family Health Partners - Healthwave of Kansas | 837 | I & P | N | N | Deactivated Payer |
| 77010 | Guardian Healthcare INC. (SC) | 837 | I & P | N | N | Deactivated Payer |
| 36368 | Health Options of Illinois | 837 | I & P | Y | N | Deactivated Payer |
| EM521 | MED3000 COVENTRY HEALTHY KIDS | 837 | I & P | N | N | Deactivated Payer |
| 37298 | Medical Benefit Administrators Inc/dba MBA of MD Inc | 837 | I & P | N | N | Payer Deactivated |
| 59224 | Mid-West National Life Insurance Co. of Tennessee - Insurance Center | 837 | I & P | N | N | Deactivated Payer |
| 59221 | The MEGA Life & Health Insurance Company - Insurance Center | 837 | I & P | N | N | Deactivated Payer |
| 59222 | TransAmerica Life Insurance Company | 837 | I & P | N | N | Deactivated Payer |
| 07503 | University Family Care - Healthcare Group | 837 | I & P | Y | N | Deactivated Payer |

The following remarks are INFORMATIONAL:

| Payer Code | Payer Name | Trans Type | Claim Type | Accepts 2ndary | Enroll | Remarks |
|------------|--|------------|------------|----------------|--------|---|
| 99999-0485 | Neighborhood Health Plan Rhode Island | 837 | I | Y | N | Member ID format is only 9 digits and does not begin with '135' |
| 05047-NOCD | Neighborhood Health Plan Rhode Island | 837 | P | Y | N | Member ID format is only 9 digits and does not begin with '135' |
| 96240 | Neighborhood Health Plan Rhode Island - Exchange, Unity, Integrity | 837 | I & P | N | N | Member ID format is 11 digits with the first three being '135' |
| 61271 | Principal Financial Group | 837 | I & P | N | N | As of 10/01/15, Payer will no longer accept Prof/Inst claims. |
| 51052 | PSYCHCARE LLC | 837 | I & P | N | N | Discontinue use of Payer ID 51052 after 9/14/15. All claims for Psychcare should be submitted to Beacon Health using Payer ID 43324 |

Payer List Changes: Claims & Remits as of 10/6/15:

The following payers/transactions have been ADDED:

| Payer Code | Payer Name | Trans Type | Claim Type | Accepts 2ndary | Enroll | Remarks |
|------------|---|------------|------------|----------------|--------|-----------------------------------|
| 99999-0178 | Banker's Life | 837 | P | N | N | New Payer Code |
| 22100 | Health Choice Integrated Care | 837 | I & P | Y | N | New Payer Code |
| 56205 | MedCost Benefit Services | 837 | I & P | Y | N | New Payer Code |
| UIHCA | Southern Illinois Health Care Association | 837 | I | Y | N | New Payer Code |
| SIHCA | Southern Illinois Health Care Association | 837 | P | Y | N | New Payer Code |
| 51191 | Sterling Option 1 | 837 | I & P | N | N | New Payer Code |
| 12T26 | Med Partners Precision HMO | 837 | I | N | N | New Plan Name/Existing Payer Code |
| TH088 | Med Partners Precision HMO | 837 | P | N | N | New Plan Name/Existing Payer Code |
| 52189 | Johns Hopkins Healthcare (EHP/PP) | 835 | I & P | na | Y | New Remit Payer |
| SKMA0 | Massachusetts Medicaid | 835 | P | na | Y | New Remit Payer |
| 12K25 | Oklahoma Medicaid | 835 | I | na | Y | New Remit Payer |
| SKOK0 | Oklahoma Medicaid | 835 | P | na | Y | New Remit Payer |

The following CHANGES have been made:

| Payer Code | Payer Name | Trans Type | Claim Type | Accepts 2ndary | Enroll | Remarks |
|------------|--|------------|------------|----------------|--------|---|
| 13337 | Boston Health Net | 837 | I & P | Y | N | Changed payer code to 13337 for both inst and prof. |
| 05047 | Neighborhood Health Plan Rhode Island | 837 | I & P | Y | N | Payer code changed to 05047 for both inst and prof. |
| 128FL | Coventry Health Care of Florida | 837 | I & P | Y | N | Payer Code Changed from 25133 to 128FL. Change only applies to Coventry Health Care of Florida. |
| 128MI | CoventryCares of Michigan | 837 | I & P | Y | N | Changed payer code from 25133 to 128MI. |
| SKMA0 | Massachusetts Medicaid - Health Safety Net | 837 | P | N | Y | Changed payer code from SKMA2 to SKMA0. |
| 35161 | Indiana ProHealth Network | 837 | I & P | Y | N | Changed 2ndary Indicator from No to Yes. Payer now accepts secondary claims electronically |
| 34092 | Healthspan | 837 | I & P | Y | N | Changed payer name from 'Kaiser Foundation Health Plan of Ohio' to 'Healthspan' |
| 13337 | Boston Health Net | 835 | I & P | na | Y | Changed payer code to 13337 |
| 34092 | Healthspan | 835 | I & P | na | Y | Changed payer name from 'Kaiser Foundation Health Plan of Ohio' to Healthspan |
| 05047 | Neighborhood Health Plan Rhode Island | 835 | I & P | na | Y | Changed payer code to 05047 |

The following payers/transactions have been REMOVED:

| Payer Code | Payer Name | Trans Type | Claim Type | Accepts 2ndary | Enroll | Remarks |
|------------|---------------------------------------|------------|------------|----------------|--------|--|
| 93087 | FamilyCare Inc | 837 | I & P | Y | N | Effective immediately, all claims for Family Care should be submitted to EBS using Payer ID 93121. |
| 61271 | J. F. Molloy and Associates Inc. | 838 | I & P | N | N | As of 10/01/15, Payer will no longer accept Prof/Inst claims. |
| 95380 | Universal American Financial Services | 839 | I & P | N | N | Payer code deactivated. |
| 61271 | Principal Financial Group | 840 | I & P | N | N | As of 10/01/15, Payer will no longer accept Prof/Inst claims. |
| 51052 | PSYCHCARE LLC | 841 | I & P | N | N | Discontinue use of Payer ID 51052 after 9/14/15. All claims for Psychcare should be submitted to Beacon Health using Payer ID 43324. |
| 37255 | Nesika Health Group | 842 | I & P | N | N | As of 9/30/2015. All claims for Nesika Health Group should be submitted to Shasta Administrators on paper using the following address: Nesika Health Group c/o Shasta Administrators PO Box 1747 Redmond, OR 97756 |

The following remarks are INFORMATIONAL:

| Payer Code | Payer Name | Trans Type | Claim Type | Accepts 2ndary | Enroll | Remarks |
|------------|--------------------------------|------------|------------|----------------|--------|---|
| 46450 | State Auto Insurance Companies | 837 | I & P | N | N | Payer Not Accepting ICD10 codes; claims will be printed and sent to payer until payer is ready to accept ICD10. |
| 62157 | Health Partners - Jackson TN | 837 | I & P | N | N | Payer Not Accepting ICD10 codes; claims will be printed and sent to payer until payer is ready to accept ICD10. |